

TERA SEATING WARRANTY

TERA chairs are warranted against manufacturing defects in material and workmanship for six years from the ORIGINAL DATE OF RETAIL PURCHASE with the following exceptions: upholstery materials, foam, gas cylinders, wood components, and controls against structural failure or unusual wear for TWENTY-FOUR months.

The warranty obligation is limited to the replacement or repair, at TERA's option, of defective parts and components. The warranty of this product is null and void if the product is subject to negligence, abuse, misuse, modification, accident, or if the customer does not perform the necessary maintenance outlined below. The warranty is only applied to the original retail purchaser of the product and will not be honored if the product is resold. All warranties are for normal usage defined as a forty-hour workweek by persons weighing two hundred fifty pounds or less. Should any component be found to be defective under normal single shift usage (eight hours a day), that component will be replaced free of charge during the warranty period. The manufacture is not responsible for labor and/or redelivery charges.

Customers must be responsible for maintenance of this product including assembly, cleaning, and making sure all hardware is securely fastened. This warranty applies only to the product; the manufacturer is not responsible in any way for loss, inconvenience or any other special or consequential damages caused by any product defect.